



**Minutes of the meeting conducted on 17-3-2017 by the Principal Secretary (Health) on the issue of Hospital protection and Hospital Personnel protection in response to incidents which happened at GH, Chennai on 16-3-2017 with a view to prevent further such occurrences with representatives of Post Graduate Doctors, CRRIs, Students, Government doctors and Faculty members wherein the following decisions were taken for immediate implementation and follow up.**

1. As an immediate measure, a separate bandhobust which has been provided at Rajiv Gandhi Government General Hospital, Chennai, since today morning will be made permanent.
2. A Security / Security Audit Committee involving the Head of the Institution, Government doctors, PGs, CRRIs will be constituted immediately in all the Government Medical Institutions. The Government lawyer concerned will also be a member of the committee.
3. Initially, cases under the Tamil Nadu Medical Services Personnel and Service Institutions (Prevention of violence and damage or loss of people) Act, 2008 aimed to ensure Protection of Hospital Premises and Hospital Personnel will be reviewed at the State level by the Health Secretary every month and after the follow up of cases gets stabilized, it will be reviewed once a quarter.
4. At the District level, as part of Health reviews, the Collector will review the issues related to Protection of Hospital premises and Personnel and any such cases in the presence of the Dean, the JD & the D.D and also representatives

of Private Medical Institutions by involving professional bodies like IMA, etc.

5. At the institutional level, the respective Deans and Heads of Institutions and the Security / Security Audit committee will review the issues at the tertiary, secondary and primary levels. The reports of such meetings should be submitted to the respective Directorates and to the Government. Such reviews will be held initially every fortnight and after the follow-up of cases gets stabilized, it will be held every month as part of their monthly meetings.
6. Any outsider using abusive language, unparliamentary words, threatening or indulging in violence and exhibiting drunken behaviour will be strictly dealt with under the Tamil Nadu Medical Services Personnel and Service Institutions (Prevention of violence and damage or loss of people) Act, 2008. The complaints will be arranged to be given to the police, by the Dean or the Hospital in charge in other Government facilities for necessary FIR and follow up action. The victim's identity should be protected.
7. The Government level committee will examine the need to strengthen the Tamil Nadu Medical Services Personnel and Service Institutions (Prevention of violence and damage or loss of people) Act, 2008, to make the sections more stringent.
8. CCTV will be set up in all places in a phased manner. However, it would be done immediately at the entry points, Casualty, Trauma wards, Emergency wards, ICU and such other wards identified by the Security Committee. There will be a CCTV control room set up in each college where ever it is not in place.

9. Only two attendants per patient (one person at a time) will be allowed in the hospital. Issue of visitor pass and patient attendant pass will be streamlined including the specification of Blocks and Timings. In bigger hospitals, Colour Coding of passes with official stamp, will be worked out in consultation with the Security Committee and put in practice within the next fortnight.

10. A communication cell will be formed to streamline media communication by having clear guidelines for

- a) Planned events
- b) Accidents and Emergencies
- c) Other emergent situations in the hospital

All media coverage should be done after due permission from Dean / Head of the Institution to avoid conflict with MCI code on ethics.

11. As per MCI Code on ethics, patient information should not be shared without the patient's consent. To avoid unnecessary conflict, as is the procedure, ward level media coverage of patient condition etc., will be allowed only after due permission by Dean or the Head of the Institution after due consent of the patient and his/ her family.

12. An Information, Education and Communication Campaign on the Tamil Nadu Medical Services Personnel and Service Institutions (Prevention of violence and damage or loss of people) Act, 2008 will be undertaken for creating public awareness on the matter.

13. It was also decided that the Act and its provisions will be visibly displayed in prominent places in all the Government Medical Institutions and other strategic locations.



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